

Name: \_\_\_\_\_

# Conflict Resolution

Decide what is helpful (do) and what is not helpful (don't) when negotiating a resolution for conflict.

Put the words in the columns:

argue	interrupt	listen	cooperate	judge	criticize	ignore	yell
collaborate	show concern	laugh	mock	share	reassure	humor	accuse
lie	honesty	dishonest	boss	deny	gossip	sneer	compassion

## The Do's

## The Don'ts